



know your rights **IMMIGRANT ASSISTANCE**

By state law, Immigration Services Providers should...

- ✓ Provide you with a written contract in English and your native language
- ✓ Provide you with a Three-Day Right to Cancel your contract
- ✓ Return all documents to you upon demand
- ✓ Register with the Illinois Attorney General's Office

Immigration Services Providers may NOT provide legal advice or accept fees for legal advice unless they are licensed attorneys.

Immigration Services Providers must register with the Illinois Attorney General's Office.

To check the status of a Services Provider or file a complaint, please call us.

Chicago
1-800-386-5438

Springfield
1-800-243-0618

Carbondale
1-800-243-0607

Spanish Speaking
1-866-310-8398

Individuals with hearing or speech disabilities can reach us by using the 7-1-1 relay service.

www.IllinoisAttorneyGeneral.gov

